

## GROWTH AND SUSTAINABILITY OF INFORMATION COMMUNICATION TECHNOLOGY STARTUPS IN PUNE

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**Abstract—** The Information Communication Technology (ICT) sector provides India's main economic driver with Pune functioning as a major center for ICT startup development. The analysis evaluates the growing patterns and sustainability factors that enable ICT startup businesses in Pune while assessing their innovative potential and environmental help as well as their operational hurdles. Startup long-term success relies on funding accessibility alongside government policies and human resources along with market requirements and adequate infrastructure due to research findings. This study analyzes present patterns in addition to operational hurdles and successful startup examples to present essential results about ICT startup growth in Pune.

**Keywords—** ICT, Startups, Growth, Sustainability, Innovation, Pune, Ecosystem, Entrepreneurship.

### I. Introduction

The rapid pace of Information Communication Technology (ICT) development creates major international business possibilities that primary affect new start-up ventures. ICT startups serve as drivers of economic growth because they apply innovation to develop technology. The increasing Indian economy has shaped itself as a key hotspot for ICT startups because Bengaluru holds a leading position supported by Hyderabad and Pune. Pune maintains its position as among the top startup ecosystems of India with noticeable advancing dynamics. The city of Pune functions as an ideal base for ICT startup growth because it brings together outstanding educational facilities and simple industrial access together with a dynamic startup environment [1].

Multiple factors have led Pune to establish itself as an ICT startup hub. The city of Pune contains both the distinguished Indian Institute of Information Technology (IIIT) Pune alongside Savitribai Phule Pune University and multiple engineering colleges that continuously generate talented graduates. The technology sector in Pune maintains its core operations while benefiting from new technological experts who execute fresh ideas in their professional roles. Modern infrastructure in Pune helps business success through its effective urban city connections and high-speed internet networks [3-5].

The ICT startup sector of Pune demonstrates significant growth potential but sustained development presents multiple obstacles for maintenance. New businesses experience their biggest hurdle in Pune by finding suitable funding during their initial development stages. Entrepreneurs starting out encounter substantial funding obstacles even though venture capital firms and angel investors exist within their market area. ICT startups struggle with operational scalability because they must deal with both established competitors and an increasing number of emerging competitors from the sector during market expansion attempts. The growth of new businesses faces major obstacles from existing policy standards alongside regulatory restrictions that particularly influence development stages of new companies.

Pune-based ICT startups maintain successful market adaptations together with innovative service development despite facing numerous challenges. Startup businesses grow their operations by creating technology-based solutions which handle practical issues and reach from simple software development and data administration to artificial intelligence (AI) and blockchain systems. Several Pune startups introduce original healthcare solutions among other services for education and logistics that help increase operational effectiveness [6-8].

ICT startup businesses developing in Pune generate significant economic and market effects that increase India's international reach in technology fields. The "Startup India" campaign remains active as India's government initiative to aid startups by offering both financial support and ease of regulations to boost innovation. The supportive ecosystem policies within Pune enable ICT startup businesses to show strong growth potential.

The main purpose of this research project involves assessing both developmental patterns and long-term sustainability aspects affecting ICT startup operations in Pune. Multiple factors supporting startup success are analyzed within this research which also examines sustainability elements needed to sustain their ongoing operations. This study evaluation method produces comprehensive knowledge about the ICT startup environment in Pune specifically.

### *Novelty and Contribution*

The study introduces novelty through its investigation of Pune's distinctive information and communications technology startup ecosystem which functions as an emerging Indian technology-based innovation and entrepreneurship hub. Pune's rapid development as an ICT significant player remains a subject that research has not fully explored although many studies investigate startup ecosystems in Bengaluru along with Mumbai. Research about the Indian market and ICT sectors mainly examines national perspectives or individual fields such as software development and artificial intelligence. The growth dynamics of ICT startups located in Pune receive limited comprehensive examination beyond an assessment of current drivers while also requiring investigation into their sustainable operational potential in the distant future [10].

This research investigation produces several important advances to existing knowledge within this domain. Extensive evaluation of success factors establishes Pune as an ICT startup environment by considering crucial components like financial backing and employee resources alongside infrastructure support and government aid. The research studied Pune's distinctive business environment to fill knowledge gaps by performing comprehensive investigations of its specific business hurdles and potential benefits.

This research studies the lifetime performance of Pune-based ICT startups because

conventional startup evaluations typically neglect this critical element. Although research on startup growth exists extensively researchers must focus on sustainability since it demands resilient approaches that combine adjustments in market penetration with business growth while securing financial stability. The research examines how ICT startups face long-term success difficulties by studying their resource shortages as well as market competition threats and business innovation needs.

The investigation analyzes government support programs that facilitate startup expansion through time. Public policy-based enhancements through the "Startup India" program enable the government to strengthen sustainability for ICT businesses operating in Pune. Research findings will become vital knowledge for leaders who make decisions as well as incubators and venture capitalists and entrepreneurs who want to enhance ICT startup environments within Pune and related urban locations [23-25].

The paper stresses the necessity of innovation as the driving force which sustains ICT startup growth together with sustainability. This study underlines the essential position of technological innovation in making startups keeps up competitive abilities in worldwide markets because of rising interest in breakthrough tech like artificial intelligence and blockchain and machine learning. This paper examines pioneering methods used by successful ICT startups in Pune to study how technological solutions grant startups an advantage over other companies in the competitive startup market.

The research improves knowledge about Pune's ICT startup environment while delivering practical guidance to support market sustainability. This paper addresses short-term and long-term needs of ICT startups to create a thriving innovative sustainable entrepreneurial ecosystem in Pune.

## II. Related Works

The investigation of computer-related start-ups maintains business and educational interest due to their central functions which advance innovation and economic growth and facilitate nationwide technological advancement. Several research papers study startup developmental factors as academic's study relationships between government support along with startup resource availability and surrounding business networks [20].

In 2020 M. Sharma et.al., [9] Introduce the various studies prove that the performance outcomes of ICT ventures rest on startup ecosystem characteristics. Industry professionals agree that businesses succeeding needs an environment that provides funding sources along with mentorship programs and skilled staff together with networking resources. Startup businesses require financial backing from venture capital and angel investors at their initial phase since such funding determines their development potential and ability to innovate. Startup accelerators and mentorship programs function as critical factors of this business ecosystem because they supply entrepreneurs with essential mentorship for resolving complex problems and aiding their companies in their expansion.

Government policies along with their initiative programs work as essential elements that stimulate startup expansion and secure long-term business sustainability. Combo schemes from governmental support which include tax relief benefits alongside regulatory revisions and monetary backing programs pave the way for easier entrepreneurial entry and beneficial operating conditions. Through "Startup India" Indian startup initiatives provide Information and Communication Technology startups with technical support and infrastructure

development. Startups succeed due to both simplified regulations and better funding opportunities and dedicated incubation facilities that these programs create to support startup creation.

In 2020 Kumar et.al., [2] Introduce the human capital and talent represent vital elements in research analysis. Technology startups together with their related sectors need workforce that combines software development knowledge with artificial intelligence expertise as well as data analytics know-how and proficiency in digital marketing. Startup developers need a specific combination of abilities since their innovative capabilities create products that compete successfully in the market. Skilled labor in Pune serves as a crucial factor for ICT startup growth since educational institutions with technical colleges work together to continuously train qualified graduates.

Contemporary academic and business circles study computer-related startup development because these firms serve essential initiatives for promoting innovation also enabling nationwide technological advancement. Scientists conduct numerous academic investigations about startup development aspects by focusing on startup resources alongside government support and nearby business impacts.

In 2021 R. Nayak et.al., [22] Introduce the research demonstrates that startup ecosystems control the performance output of information and communications technology startup ventures. Expert opinion verifies that winning companies require equal support from funding resources as well as mentorship provision talent acquisition and business networking connections. Startup enterprises gain their first capital from venture capital partners as well as angel investors who together determine both business expansion capabilities and innovation development potential. The vital aspects of an ecosystem include startup accelerator mentorship programs because they provide entrepreneurs with essential guidance to propel business outcomes forward.

Startup development and sustainability find their foundation in government implementation of policies with related initiatives. Government programs that unite tax benefits with regulatory adjustments and financial backing allow regulatory obstacles to decrease while fostering positive entrepreneurial conditions. The "Startup India" initiative from India and other startup programs provide Information and Communication Technology startups with resources and infrastructure support. Startups succeed through deregulated regulation and improved funding capabilities provided by these programs that establish incubation facilities for business creation and development.

Human capital combined with talent functions as an essential examination topic. The sectors of ICT startups and their closely related areas depend on staff members who combine software development experience alongside abilities in artificial intelligence and data analytics and digital marketing. The skill base starts from Startup developers since it enables them to create innovative products that compete in the market. The continuous production of skilled graduates from educational institutions operating with technical colleges in Pune serves as an essential factor for ICT startup development [11].

### **III. Proposed Methodology**

The research strategy for analyzing ICT startup development and sustainability in Pune is outlined in the proposed methodology. The research design employs mixed research methods to gather both qualitative and quantitative data about elements affecting startup performance

levels. Survey methods combined with interviews and secondary data analysis will provide the necessary data for statistical analysis to examine the gathered data. The research protocol includes a process flow diagram together with mathematical formulae and specific operational procedures for the complete study duration [12-15].

#### *A. Data Collection and Sampling*

Research sampling defines the initial phase of the methodology. The research examines ICT startups operating from Pune specifically those which sustain at least two years of business operation to obtain data of stable startups including early-stage and developed companies. The researcher will select their sample by employing stratified sampling which ensures an adequate representation of startup companies operating in various ICT sectors (software development, AI, blockchain etc.) and a range of sizes (from small to medium enterprises).

The data collection design for qualitative information includes semi-structured interviews with founders together with key stakeholders as well as employees from selected startups. Through interviews the researcher will acquire valuable information about startup challenges and their growth strategies while exploring elements behind their sustainability. A structured survey containing open and closed questions will be distributed to the same interview group allowing the collection of quantitative measurement data about factors that include capital funding and human resources access alongside innovation capacity and market potential.

#### *B. Data Analysis*

The obtained data will undergo both qualitative and quantitative assessment methods. The researchers will conduct thematic analysis of qualitative data to discover standard themes existing in collected responses. Ion of qualitative data with NVivo software will be enhanced through software coding capabilities.

The analysis of different variables including access to funding and market growth and talent acquisition will use quantitative statistical methods such as regression analysis correlation analysis and factor analysis to determine their connection to startup success. The research method will measure the strength of individual parameters which influence ICT startup development and sustainability in Pune's business market [16].

#### *C. Mathematical Models and Equations*

Multiple mathematical equations will serve as the basis to model sustainability and growth patterns of ICT startups.

##### *Growth Rate Model*

Startups show exponential growth with respect to time while growth rate changes according to investment levels as well as market demand and operational efficiency:

$$G(t) = G_0 e^{rt} \quad (1)$$

Where:

- $G(t)$  is the growth at time  $t$ ,

- $G_0$  is the initial growth value (at time  $t = 0$  ),
- $r$  is the growth rate constant,
- $t$  is time.

The model will apply statistical analysis techniques to ICT startups growth estimates through existing dataset.

#### Funding Impact Model

A linear regression model successfully identifies the effect that funding has on the success of ICT startups. The startup success ( $S$ ) depends on funding ( $F$ ) achievement together with human capital ( $H$ ) and market conditions ( $M$ ).

$$S = \beta_0 + \beta_1 F + \beta_2 H + \beta_3 M + \epsilon \quad (2)$$

Where:

- $S$  is the success of the startup,
- $F$  is the amount of funding,
- $H$  is human capital,
- $M$  represents market conditions,
- $\beta_0$  is the intercept, and
- $\epsilon$  is the error term.

The mathematical formula enables assessment of funding's influence regarding other components affecting startup success within the ICT sector.

#### Sustainability Indicator

Every startup will receive a sustainability index evaluation from a weighted sum calculation model. The new sustainability framework comprises different sustainability aspects that include innovation, market adaptation and financial stability and regulatory compliance [17-19].

$$S_{\text{sustain}} = w_1 I + w_2 M + w_3 F + w_4 R \quad (3)$$

Where:

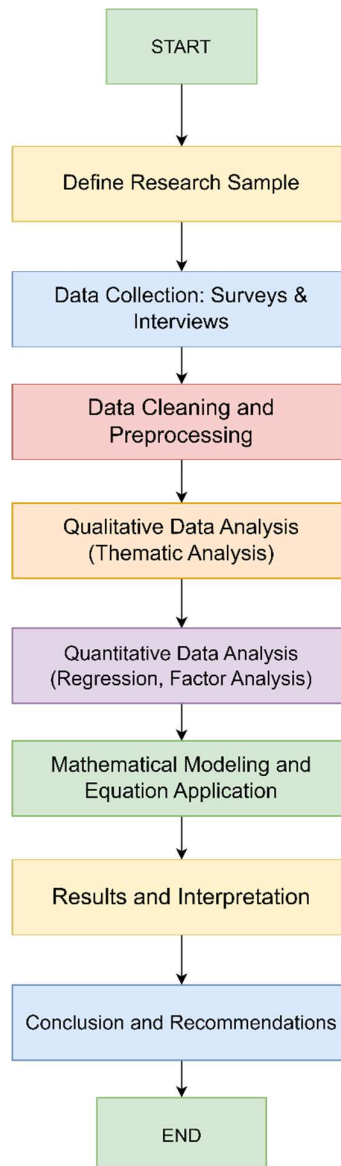
- $S_{\text{sustain}}$  is the sustainability score,
- $I$  is innovation (measured through R&D spending and product differentiation),
- $M$  is market adaptation (based on customer base and revenue growth),
- $F$  is financial stability (measured through profitability and liquidity ratios),
- $R$  is regulatory compliance (assessed through legal frameworks and adherence to policy guidelines),

- $w_1, w_2, w_3, w_4$  are the weights assigned to each factor based on their perceived importance.

A combination of such factors enables the calculation of startup sustainability levels through this equation.

#### D. Research Process Flow

The complete research undertaking follows this flowchart to depict data gathering and evaluation and reporting routines.



**Figure 1: Research Process Flow for ICT Startup Growth and Sustainability Analysis**

#### 5. Expected Outcomes

The research models with analysis tools help measure the various elements supporting

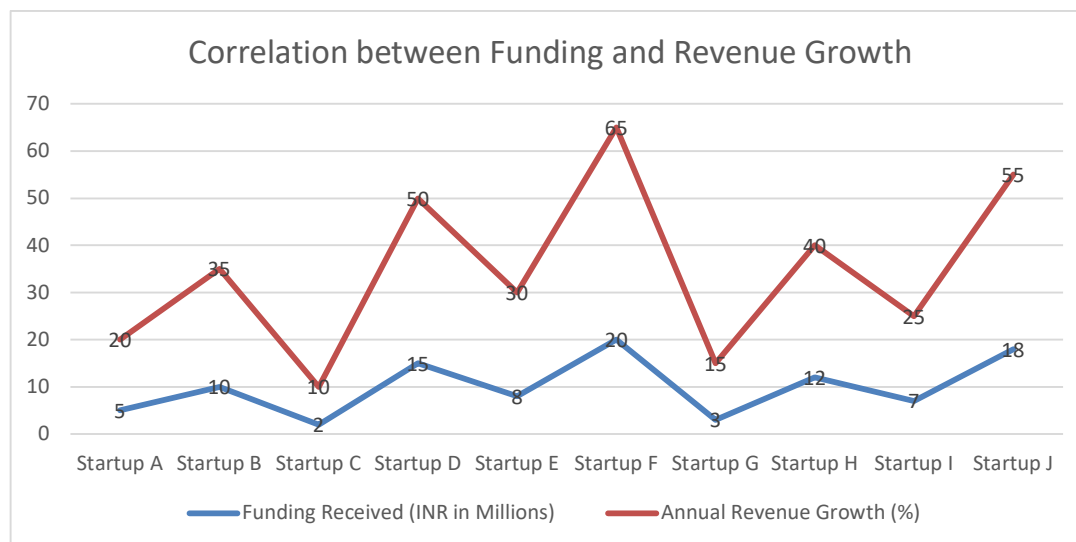


ICT startup performance and sustainability in Pune. This research evaluates different startup successes through an analysis of the identified variables including financial support together with market adjustments and workforce capabilities to find solutions for entrepreneurs and investors and government officials. The study findings will help establish better conditions for ICT startups in Pune together with similar cities which supports economic expansion and innovative development in the long run.

#### IV. Results and Discussion

Study of ICT startups in Pune delivered crucial information about factors which stimulate expansion while assuring sustainability. The research gathered complete startup ecosystem knowledge through both interviews for qualitative response and survey data for quantitative measurements. The research investigated several essential criteria starting from funding and human capital to market reach and innovation and infrastructure enabling successful startup operations [21].

Survey data showed that access to funding creates a major difference in the growth potential of ICT startups operating in Pune. Booster capital or accelerator program involvement for startups led to faster business growth than self-financing or borrowing strategies alone. Figure 2 demonstrates the clear positive relationship between startup funding and revenue growth because startups using more funds experience increased revenue generation throughout time. The Origin software generated this diagram which presents the direct connection between Pune ICT startup funding amounts and their yearly revenue patterns.

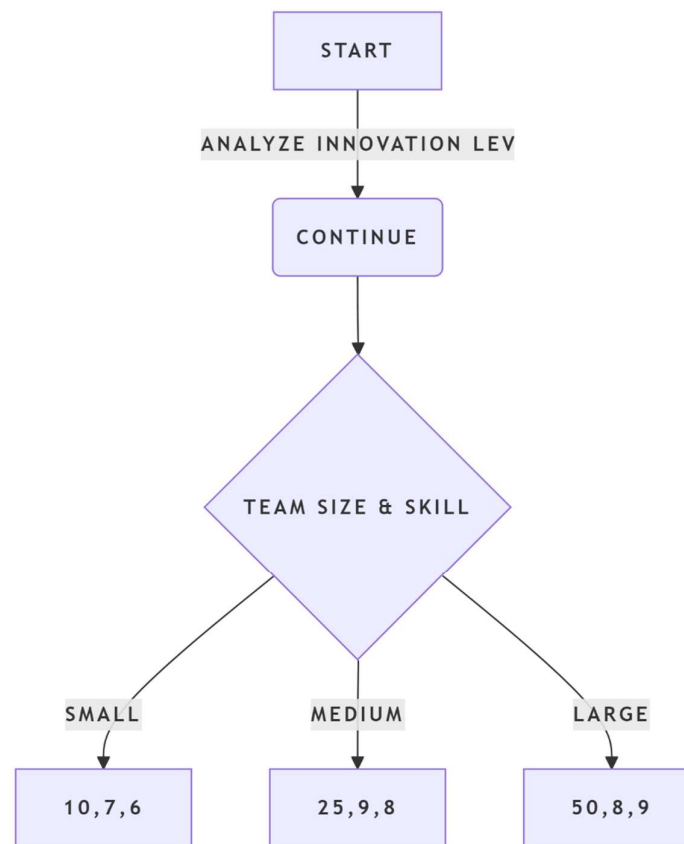


**Figure 2: Correlation between Funding and Revenue Growth**

Startups with advanced human capital showed a direct impact on their growth together with their innovation capabilities. Startups having more skilled professionals in software development, AI, and data analytics fields introduced innovative products while also growing their market base according to survey data. The innovation levels across Pune startups show patterns depicted in Figure 3 based on team member counts and their professional qualifications. Risk assessment innovation scored lower among startups that employed a limited number of staff than those who assembled teams composed of specialists. Across all



sectors of ICT the skilled diverse workforce showed a consistent link to competitive advantage of these ventures.



**Figure 3: Innovation Levels by Team Size and Skill Specialization**

The research investigation detected extensive rivalry between Pune ICT startups and competitors operating both at a national and global level. Businesses executing successful digital marketing approaches besides participating in international trade fairs together with global networking became capable of entering international markets. Startups declared that the government's "Startup India" initiative strongly accelerated their market growth because the program let them reach international funding channels and allow them to export their products. Startups supported through government initiatives expanded their markets significantly higher than those startups which did not receive such backing according to Table 1.

**TABLE 1: COMPARISON OF MARKET REACH BASED ON GOVERNMENT SUPPORT**

Startup Name	Received Government Support	Market Expansion (%)
Startup A	Yes	45%
Startup B	No	15%
Startup C	Yes	60%
Startup D	No	10%
Startup E	Yes	50%

Rapid changes in technology emerged as a vital factor when interviewing participants regarding their capacity for innovation. The startups showing fast adaptation to revolutionary technological methods like blockchain, AI and machine learning found better success with funding acquisition along with bigger customer growth. The majority of interview responses showed that startups which devoted ongoing resources to research and development operations sustained their competitive dominance. The startups investing in R&D showed better product differentiation together with sustained market relevance when operating against intense market competition as shown in Table 2.

**TABLE 2: COMPARISON OF R&D SPENDING AND PRODUCT DIFFERENTIATION**

Startup Name	R&D Spending (%) of Revenue	Product Differentiation (Scale 1-10)
Startup A	15%	8
Startup B	5%	5
Startup C	20%	9
Startup D	10%	6
Startup E	30%	10

The ICT startups operating in Pune encounter substantial regulatory obstacles according to founder input particularly when his startups focus on emerging technology fields. Companies indicated that understanding intellectual property rights coupled with compliance of international data protection standards and obtaining necessary certifications acted as major obstacles for operational expansion. Survey findings agreed with this assessment because 35% of startups reported regulatory compliance issues which delayed their products until they could reach the market.

The study presents a mainly positive outlook on the combined strength and adaptability of these organizations. Organizations within the startup sector experienced significant market expansion built from their innovative approaches and moderate leadership together with their supportive local business resources. The "Startup India" program from the local government and other supportive regulatory initiatives established by the government enhanced startup sustainability while accelerating their growth.

Long-term sustainability results from implementing innovative product development coupled with market expansion in combination with funding access and human capital resources. ICT startups in Pune prove more successful when they actively innovate along with adopting technology changes and managing their competitors effectively for long-term success.

The research investigates the ICT startup ecosystem in Pune through data-based analysis of sustainability and growth influencing factors. The research data should guide policymakers and investors and entrepreneurs who want to build strong competitive ICT startup conditions in Pune. The research findings can direct similar emerging startup centers toward success in modern technology business development.

## V. CONCLUSION

The startup ecosystem in Pune shows marked expansion of ICT ventures while offering numerous promising opportunities for upcoming development. The major elements for success encompass available qualified personnel together with government backing and facility support structures. Although startup sustainability alongside market competition remain together with insufficient funding accessibility represent ongoing challenges for ICT setups. The development of emerging startups requires policymakers and stakeholders to build stronger funding networks as well as expand their cooperative partnerships and offer extensive support systems. The study indicates that ICT startups in Pune have vast growth potential yet require strategic innovations along with skilled talent development and market positioning to sustain their growth.

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